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Provider Claims Reference

Date of Notification	2/18/11	Revision Date	N/A
Plans Affected	Mercy Care Plan and Mercy Healthcare Group		
Subject	Fax Number Change for Prior Authorization Requests		

Mercy Care Plan would like to inform you that effective February 28, 2011 a change will be made to the Prior Authorization fax number for Mercy Care Plan and Mercy Healthcare Group. The 800 number listed on the current Prior Authorization Request Form will remain the same, 1-800-217-9345, however, the local fax number will be eliminated.

This change will also apply to the Schaller Anderson Family Planning Prior Authorization Request Form. The 800 number listed on the Schaller Anderson Family Planning Request Form will remain the same, 1-800-573-4165, however, the local fax number will be eliminated.

Updated forms will be available on Mercy Care Plan’s web site at www.MercyCarePlan.com prior to the February 28, 2011 effective date. Please take note of this change in order to avoid any unnecessary delays in getting your prior authorization requests reviewed.