



•4350 E Cotton Center Blvd., Building D • Phoenix, AZ 85040

October 19, 2007

GROUP NAME  
ADDRESS  
CITY, STATE ZIP

Dear Mercy Care Provider:

Thank you for being a valuable member of Mercy Care’s provider network. Your participation in our network allows us to bring health care services to thousands of Arizonans who need it the most.

After several years in our Central Avenue location, we are moving to a brand-new building located at the Cotton Center business park in Phoenix. Beginning October 29, 2007, our new address is:

Mercy Care Plan  
4350 E. Cotton Center Blvd.  
Ste D  
Phoenix, AZ 85040

Our phone numbers remain the same:

Mercy Care Plan and Mercy Care Advantage	Mercy Healthcare Group
(602) 263-3000	(602) 265-0144
(800) 624-3879	(800) 780-2300

For prompt connection to various service areas, please refer to the QuickAccess Codes enclosed. Once you have dialed one of the above numbers during regular business hours and hear the automated attendant, enter the three-digit code for the desired service area and you will be promptly connected.

Our Web addresses remain the same:

- [www.mercycareplan.com](http://www.mercycareplan.com)
- [www.mercycareadvantage.com](http://www.mercycareadvantage.com)
- [www.mercyhealthcaregroup.com](http://www.mercyhealthcaregroup.com)

Dental providers should submit requests for prior authorization to the new address, attention Dental Prior Authorization Department.

Please continue to submit claims to the appropriate PO addresses in your Provider Manual or on the Web site.

We thank you for the service you continue to provide to Mercy Care Plan members. We look forward to serving you from our new home!

Sincerely,

Lynn Kruk  
Director, Provider Relations

Enclosure